



20-YEAR LIMITED WARRANTY

Your OMI mattress and foundation are made from the finest certified organic and natural materials by people who are committed to the highest standards of quality and workmanship. Please read the following carefully. This important information will affect the terms of your warranty.

Warranty Coverage

This article is guaranteed to the original purchaser only, against significant defects in materials and workmanship, by a 20-Year Limited Warranty. To protect the terms of your warranty, you must: (1) support your OMI mattress with an OMI box spring or OMI wood slat foundation of appropriate size (platform beds are acceptable, provided the distance between each slat does not exceed three inches to support OrganicPedic® mattresses and one inch to support REST® mattresses); (2) use Full-, Queen-, and King-size sets with a frame that has a metal or wood center support; and (3) transport your mattress or foundation only on its side. DO NOT use the handles for transporting the mattress, as they are intended only to help you rotate your mattress.

Items Not Covered by this Warranty

Body impressions of up to 1 1/2" are caused by the natural materials in your mattress conforming to your individual characteristics or "personal sleep signature," and are NOT considered a defect. These impressions on the surface or within layers are caused by the normal settling and compacting of the materials used in the construction of your mattress. Turn your mattress as necessary, if applicable, to minimize this condition. On mattresses that contain innersprings or pocket coils, any indication that the mattress has been folded or

bent will void this warranty. Any indication that the mattress and/or foundation has been jumped on will void this warranty, as jumping and/or standing puts unrealistic demands on seams, surface materials, spring connections and coil pockets. Mattresses placed on solid wood boards, even if drilled with ventilation holes, are subject to mold and not covered by this warranty. Mattresses and/or foundations sold "as-is" and/or "floor models" are not covered by this warranty. Mattresses that have been disassembled for inspection by the original purchaser are not covered by this warranty. Layered zippered latex mattresses must have a medium or firm base layer for warranty coverage. Other items excluded from this warranty include: (a) minor imperfections; (b) normal wear and tear; (c) tears, stains, soiling, burns, dampness or mold; (d) firmness preference or a change in comfort; (e) allergy and sensitivity; (f) naturally occurring cotton, wool, or latex aromas.

Warranty Services

In the event that warranty service is required, your product will be repaired locally, if possible, or replaced at OMI's option. Product replacement will occur one-time only. This warranty extends only to the original purchaser and is nontransferable. OMI reserves the right to refuse to repair any product that is found, upon inspection by OMI or an authorized OMI retailer or representative, to be in an unsanitary condition (for example, with mildew or any other type of stain). If identical materials are not available at the time of product service, OMI reserves the right to substitute materials, which may be visibly different from the original materials, but will be of equal or higher quality. Responsibility for transportation charges, if it becomes necessary to return products for service or replacement, shall be determined by OMI on an individual basis. However, unless OMI agrees in writing to cover said transportation prior to product being returned, such charges will not be the responsibility of OMI. Notwithstanding the foregoing, OMI will pay freight charges for any product returned within one year of purchase which is found to have a warrantable defect and that is accompanied by an RMA#, subject to the limitations above. After the first year, the customer is responsible for freight charges associated with the return of the mattress, which still must be accompanied by an RMA#. If it is discovered that the article has a warrantable defect, these freight charges will be reimbursed by OMI.

Proration of Warranty

All necessary replacements or repairs that are determined by OMI to be caused by manufacturing defects will be non-prorated for ten (10) years from the date

of purchase. After ten years, repairs or replacement will be prorated based on a 20/2 percentage basis. During the 11th year, you will receive a repair or replacement credit equal to 20% of the original price. The credit will decrease by 2% each year for the following nine (9) years.

In order for this warranty to be valid, you must: (1) be the original consumer purchaser, and have purchased the sleep set from one of our authorized dealers in the United States or Canada or directly from OMI; (2) provide a copy of the original store receipt or other proof of date, place of purchase, and purchase price; and (3) provide the law label from the defective product.

ANY AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY, WHICH BEGINS WITH THE DATE OF PURCHASE BY THE CONSUMER. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. ORGANIC MATTRESSES, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT OR THE INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESSED OR IMPLIED WARRANTY. OMI does not warrant that this product is suitable for any person's medical condition. OMI makes no warranty beyond what is contained in writing. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. OMI does not authorize any person to create for it any other obligation or liability in connection with this warranty. No expressed or implied warranties are extended to persons who purchase the product from anyone other than Organic Mattresses, Inc. or its authorized retailers, and all warranties to such persons, including the implied warranties of merchantability and fitness, are hereby excluded.

For warranty assistance or other product correspondence, please contact your Authorized Retailer or: OMI, 1335 Harter Pkwy., Yuba City, CA 95993; toll-free (800) 951-9196 ; fax (530) 790 6725 ; www.omimattress.com